



Frequently Asked Questions

Q1. How do I become a Monthly-Paying-Member (MPM)?

Ans : Firstly you need to attend at least 2 sessions before you qualify. Thereafter, if you wish to apply as a monthly-paying-member (MPM), please approach the club manager. We collect monthly fees on the last Saturday of the month & the first Saturday of the subsequent month. For example, if you plan to become a MPM for the month of December, you can pay the December fees either on the last Saturday of November or the first week of December.

Priority will be given to our pioneers and existing regulars players. Thereafter, monthly membership will be on a first-come-first-served basis. However we cap the number of MPMs to 18 each month. The membership is NOT transferable and the renewal of the membership is NOT automatic.

Q2. If I am not able to join for one of the sessions, will I get a refund for that session? Will the amount for the session I missed be brought forward to the subsequent month? Or can I get a friend to replace me?

Ans : Each MPM gets a slot reserved for him or her ONLY in advance. In addition the courts are officially booked from 4 to 8pm, but typically our members continue to play until they are totally burnt out (even till 9:30pm at times). Our club will continue to provide the shuttlecocks during such extended hours whenever possible without any additional cost to the members.

As such, if you are not able to turn up for any session during the month, the fees will not be refunded nor brought forward. You are NOT allowed to ask somebody else to replace you.

We would appreciate it if you could inform us whenever possible that you are unable to attend so that other members in the waiting list can get a chance to play, and more people get to enjoy the game.

Q3. Can I just turn up for a session without registering?

Ans: No, you will not be allowed to play. However the final decision lies with the club manager.

Q4. When does the \$2 penalty apply?

The \$2 penalty is imposed on non-MPMs who sign-up but did not turn up nor inform the club manager at least 24 hours before the session. (If you have valid reasons but fail to inform the club manager at least 24 hours before the session, the \$2 penalty may still apply. However we will view such incidents on a case-by-case basis).